



Smoke Alarms Can Save Lives



Factsheet

A smoke alarm is a safety device installed in your house to warn you of a fire. If there is a fire in your house the smoke alarm will start beeping.

Smoke alarms are very important because if there is a fire the smoke alarm can help save you and other people in the house.

Testing your smoke alarms

Every month test your smoke alarm to make sure it is working. To test the smoke alarm just press the button that's on the smoke alarm and holds it for a few seconds. If the smoke alarm makes a beeping sound it means it is working.

If you press the button and it does not make a beeping sound, call:

- Maintenance Call Centre on **1300 738 616 (during office hours)**, or
- **1800 808 107 (after office hours)** and report the problem.

Smoke Alarm is beeping on its own

If your smoke alarm is beeping on its own it usually means it is faulty or the battery is low. The battery would only be low if the **electricity is disconnected** to your house. This is because all smoke alarms are connected to the main electricity supply in your house and also has backup battery installed. Make sure the electricity is always connected to your house.

If the electricity is connected to your house and the smoke alarm is still beeping **DO NOT** take the battery out or remove the smoke alarm from the ceiling or wall. Call the Maintenance Call Centre and report the problem.

For more information refer to the *Maintenance Call Centre* factsheet.

More information

If you would like more information about smoke alarms please talk to Housing Staff.