

Important housing information for your community during Coronavirus

Response to novel coronavirus (COVID-19)

The Department of Housing and Public Works is responding to customer and community concerns surrounding novel coronavirus (COVID-19).

To support the safety and wellbeing of our customers, staff and the wider community, we are putting in place a range of precautionary measures based on Queensland Health's advice.

What do you need to do?

Follow Queensland Health's advice available at health.qld.gov.au/coronavirus or call 13 HEALTH (13 43 25 84) when considering which steps to take to protect your health and safety.

All housing maintenance requests can continue to be made via telephone on **1300 738 616**.

Are there other service changes?

We are stopping non-essential services such as property inspections, and planned maintenance except where this can be undertaken locally. This is to reduce the risk of the infection spreading to your community.

The department will continue to ensure essential maintenance requests are responded to, in accordance with the travel restrictions established for your community.

If you have been confirmed to have Coronavirus or are required to isolate yourself, we will delay any non-urgent maintenance.

We encourage you to stay in touch for the latest service changes as we respond to updates of COVID-19.

We encourage you to stay in touch



If you have any questions about your health, please call **13 HEALTH** on 13 43 25 84.



To report a maintenance issue, please call **1300 738 616**.



Keep in touch with your neighbours by phone or email to make sure they are ok during this difficult time.

**Housing, Homelessness and Sport
Department of Housing and Public Works**