

# **Cherbourg Operations Check Lists**

 $\textbf{Version} \ 1.0$ 

Dated: March 2020

This document has been developed to provide a complete set of Check Lists for each of the operational functions of the Cherbourg Local Disaster Management Group.

The manual is broken into functions' sections and can be used to guide actions and steps to be taken when carrying out any of the disaster operations functions.



**Cherbourg Aboriginal Shire Council** 

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#### **Amendments and Review**

This Operations Check Lists document will be reviewed as required when any check list that forms part of a Cherbourg Local Disaster Management Group Operations Manual is amended. Changes to that check list must be reflected in the corresponding check list in this document.

#### **Document Control**

#### **Amendment Control and Version Register**

The controller of the document is the Cherbourg Local Disaster Coordinator (LDC). Any proposed amendments to this document should be forwarded in writing to:

Cherbourg Local Disaster Coordinator, Cherbourg Aboriginal Shire Council, 22 Barambah Avenue, Cherbourg Qld 4605

#### **Amendment Register**

Amendment		Plan Updated		
Version	Issue Date	Author	Reason for Change	
1.0	February, 2013		Original Document	
2.0	March, 2020	Warren Bridson Consulting	Developed to assist the LDMG in carrying out disaster operation functions	
	January 2023		Reviewed	

### **Distribution**

This document is not publicly available, and is not for distribution and/or release to persons or agencies other than those identified in the Cherbourg Local Disaster Management Plan.

# LOCAL DISASTER MANAGEMENT GROUP & LOCAL DISASTER COORDINATION CENTRE CHECK LISTS

## **ACTIVATION OPERATIONAL CHECKLIST**

Stages of Operation:	Activate the LDCC generic email address
	Provide Activation Advice to all LDMG members and advisors, the Disaster District Coordinator and the community.
	Monitor Warnings and anticipate the timeframe and potential scale of any likely threat to Cherbourg.
ALERT	Review arrangements for Centre in anticipation of having to open and staff the Centre. Check available staffing.
	Agency Liaison Officers placed on standby
	Centre personnel placed on standby
	The Chairperson and the LDC consult regarding future action
	District Disaster Coordinator (DDC) advised of the situation
	Provide Activation Advice to all LDMG members and advisors, the Disaster District Coordinator and the community.
	LDCC activated to appropriate level with appropriate staffing levels.
Stage of	On opening of the LDCC, advise all LDMG/Advisors, the DDC and other key stakeholders of the hours of operation, email and phone numbers for the LDCC
Operation:	Prepare all LDCC information management processes including:
LEAN FORWARD	Set the electronic file management system
	Prepare Operational Logs and Display Boards.
	Prepare rosters for LDCC staff.
	Determine catering requirements in LDCC.
	Establish initial communications with the Disaster District Coordination Centre.
	LDMG conducting concurrent Event Operational Planning

Stage of	Provide Activation Advice to all LDMG members and advisors, the Disaster District Coordinator and the community.
	Prepare initial Situation Report and establish reporting requirements (LDCC Situation Report to District)
Operation:	Communications established with the District Disaster Coordination Centre
STAND UP	Communications established with the Agency Liaison Officers
	Liaison Officers from the various Agencies attend the LDCC as required
	Records both electronic and hard copy are maintained throughout operation.
	The LDCC remains operational until all requests for assistance have been met. May scale back on staffing or reporting if appropriate.
Stage of Operation	Provide advice to all LDMG members and advisors, the Disaster District Coordinator and the community.
STAND	All electronic and hard copy records have been collated and secured.
DOWN	Forward the Final Situation Report.
	LDCC Closed
Post Operation	An immediate debrief (hot wash-up) of the LDCC operation has been conducted.
DEBRIEF	A date/time/location for a full operational debrief of the LDCC staff has been established.

# **EQUIPMENT IN LDCC CHECKLIST**

Equipment	Description and Purpose	Responsible Officer	Location
Auxiliary Power Supply, Lighting & Extension Cables	Generators and emergency lighting	Logistics Officer	
Cooking facilities	Cooking utensils, Garbage bags, Refrigerator, Hot water jugs, mugs, cups	Support Officer	
Clocks	For recording of correct times	Support Officer	
Display Boards	for maps and charts	Logistics Officer	
Food Supplies	For staff working in LDCC on shifts	Support Officer	
Maps	Of area of operations	Logistics Officer	
Mobile Phones	For Council staff	Support Officer	
Office Equipment	tables, chairs, bins	Support Officer	
Photocopier/Printer	For use in LDCC	Support Officer	
Laptop Computers	For use in LDCC	Logistics Team Leader	
Projector & Screen	Information display within LDCC	Logistics Officer	
Two Way Radios	For emergency Channel and Council channel	Council Officer	
Telephone Headsets	For all telephones provided within LDCC	Chief Executive Officer	
Sleeping Arrangements	Beds, blankets, pillows	Logistics Officer	
Stationery	Pens, Whiteboard markers Writing pads, rulers, pencils, paper clips, staplers, Butchers paper, In/Out Trays (12), photocopy paper	Support Officer	
TV/Transistor radios	At least two with ample spare batteries	Council Officer	
Whiteboards	For status boards	Logistics Officer	

## **OPERATIONAL CHECKLISTS**

#### **Storm/Severe Weather/Cyclone**

To be used as a guide to the principle actions to be taken from receipt of a severe weather warning to the submission of claims for DRFA or SDRA after an event. This checklist is only a guide and may be modified to suit the circumstances. Early planning and consideration is required to ensure evacuations and other key tasks can be conducted effectively and safely.

Completed	Action	Remarks		
	Severe Weather/Storm Warnings received	From BOM		
	Assess level of likely impact and timeframes.	LDC/LDMG		
	Determine Level of Activation Required	Activate sufficient resources to coordinate expected event.		
	<ul> <li>Warn Community and provide Public Information on Situation including messages regarding public safety before impact.</li> </ul>	Facebook, Telephone, word of mouth, Emergency Alert if critical.		
	<ul> <li>Ensure response agencies (QFES, QAS, QPS and SES) are warned and ready to respond.</li> <li>Pre-position resources if likely to be needed and road to Murgon likely to be cut (Fuel, Food, Tarps, Sandbags, etc.)</li> </ul>	Activate LDCC if coordination is required.     LDMG / Council		
	Conduct rapid impact and damage assessment     Coordinate disaster response operations as necessary – evacuations, roof tarping, removal of debris, etc.     Provision of Public Information to Community (public health, public safety, response and clean up arrangements)	<ul><li>Commence soon as safe</li><li>LDC/LDMG</li><li>LDC/LDMG</li></ul>		
	<ul> <li>Implement Clean up/Infrastructure repair as required</li> <li>Provide resources to assist residents to clean up.</li> <li>Arrange building inspections/electrical inspections of stormwater effected properties.</li> <li>Provide human/social support to those affected.</li> <li>Provide financial assistance to those eligible through DRFA /SDRA (as applicable)</li> <li>Post Event Review and Assessment</li> </ul>	Council/LDMG     Council/SES/Community groups     Request assistance from DDC as required     Counselling services arranged through DDC     LDC as per LDCC Operations Manual Activation and Coordination		
	Collate expenses and submit claims for cost recovery through NDRRA (as applicable)			

#### **Bushfire**

To be used as a guide to the principle actions to be for bushfire. This checklist is only a guide and may be modified to suit the circumstances. Early planning and consideration is required to ensure evacuations and other key tasks can be conducted effectively and safely.

Completed	Action	Remarks		
	<ul><li>Severe fire weather warning received</li><li>Bushfire Warnings received</li></ul>	<ul><li>From Bureau of Meteorology &amp;</li><li>QFES/Parks &amp; Wildlife</li></ul>		
	Assess level of likely impact and timeframes	• LDC		
	Determine Level of Activation Required	Activate sufficient resources to coordinate expected event.		
	Warn Community and provide Public Information on Situation including messages regarding public safety before impact.	Facebook, Telephone, word of mouth, Emergency Alert if critical.		
	<ul> <li>Ensure response agencies (QFES, QAS, QPS and SES) are warned and ready to respond.</li> <li>Pre-position resources (Fuel, Food, Tarps, Sandbags, etc.)</li> </ul>	Activate LDCC if coordination is required.     LDMG / Council		
	Consider evacuation requirements for people with respiratory issues	LDMG / Council		
	Coordinate provision of resources to fire response as required	LDMG / Council		
	Conduct after impact actions as appropriate similar to Severe Storm, etc.	See Severe Storm Checklist and modify to suit situation		
	Post Event Review and Assessment	LDC as per LDCC Operations     Manual Activation and     Coordination		
	Collate expenses and submit claims for cost recovery through DRFA (as applicable)	Council and LDMG member agencies		

#### **Flooding**

To be used as a guide to the principle actions to be taken from receipt of a flood warning to submission of claims for DRFA after an event. This checklist is only a guide and may be modified to suit the circumstances. It is presented using the expected flood levels and impacts as defined in the AECOM Flood Study for Cherbourg.

Completed	Action		Remarks	
	Flood Warnings received		From BOM	
	• As	sess level of likely flooding and timeframes.	Use Flood Maps provided in AECOM Flood Study	
	• De	termine Level of Activation Required	Activate sufficient resources to coordinate expected event.	
	on	arn Community and provide Public Information Situation including messages regarding public alth and public safety.	Facebook, Telephone, word of mouth, Emergency Alert if critical.	
	0-3 m	Take preventative action to minimise damage to Creek Pump Station	Council	
	3m to 7m	<ul> <li>Creek Pump Station Floods. Advise community.</li> <li>Request water conservation by community.</li> <li>Prepare Road Closure signs for deployment if needed</li> <li>Conduct any evacuations out of Cherbourg by Road that are necessary before reaching moderate flood (7m)</li> <li>Ensure any critical stores and equipment and staff needed are deployed to Cherbourg before reaching moderate flood (7m)</li> <li>Warn community of potential for closure of Cherbourg/Murgon Road at 7m.</li> <li>Implement public health Manual.</li> </ul>	<ul> <li>Facebook, word of mouth, Community Notice Board</li> <li>Council staff</li> <li>LDMG/LDCC</li> <li>Council/LDMG agencies</li> <li>LDMG/Council</li> </ul>	
	Culvert North of Wesslings Road overtops  Position Road Closure signs as required  Consider evacuations of people from houses north of Barambah Creek in order to complete evacuation before main bridge overtops.  Warn Community and provide public information on road closures.  Commence planning for potential evacuations of homes and Council yard and provide warnings to those affected		<ul><li>Council</li><li>LDMG</li><li>LDMG/Council</li><li>LDMG</li></ul>	
	9.5m Main Bridge overtops  Position Road Closure signs as required. Advise community		• Council	
	10 m	Culverts immediately north and southeast of town of main bridge overtop.  Advise Community	LDMG/Council	

Completed	Action		Remarks		
	10.5 m	Road Culvert east of town towards treatment plant overtops  • Advise Community	LDMG / Council		
	11m	<ul><li>Wastewater Lagoons flood</li><li>Advise community</li></ul>	LDMG/Council		
	11.5 m	Sewerage Pump Station #4 Floods     Council action to minimise sewerage issues.     Provide public information on public health as required.	Council     Council /LDMG		
	12 m	Council garages flood  Evacuation of vehicles complete.	Council		
	13 m	Football fields and related structures flood.  Homes north of Barambah Creek and on Carter St begin to flood  Evacuation of homes MUST be complete.	LDMG and Council		
	13.5	<ul> <li>Evacuation of Council vehicle buildings, joinery, store, construction office, Gazier and old prefab underway. (note four hours notice required).</li> </ul>	Council		
	14.0	Council vehicle buildings and Joinery begin to flood  Evacuation council vehicle buildings and joinery complete.	Council		
	14.5	Store, Construction Office, Gazier and old prefab flood  Evacuation council vehicle buildings and joinery complete.	Council		
	15 m	Wastewater Tanks, Dairies, recycling plant and shed Flood • Provide public information to community	• Council		
	>15	<ul><li>Additional flooding possible</li><li>Action as required for public safety.</li></ul>	See AECOM Flood Study Report		
	<ul> <li>Im rec</li> <li>Pro</li> <li>Ari of</li> <li>Pro</li> <li>thr</li> <li>Pro</li> <li>thr</li> </ul>	Induct rapid impact assessment plement Clean up/Infrastructure repair as quired evide resources to assist residents to clean up.  Trange building inspections/electrical inspections flood effected properties. Evide public health information to community roughout clean up evide human/social support to those affected.  Evide financial assistance to those affected rough NDRRA (as applicable)  St Event Review and Assessment	Council/LDMG Commence as soon as possible Council/SES/Community groups Request assistance from DDC as required. Council/LDMG Counselling services arranged through DDC. Council / LDMG through DDMG. LDC as per LDCC Operations Manual		
		late expenses and submit claims for cost overy through DRFA (as applicable)	Council and LDMG member agencies		

#### **Dam Failure**

This operational checklist is provided as a guide to the principle actions that must be taken upon receipt of a warning of possible dam failure from Sunwater.

Completed	Action	Remarks		
	Receive Warning from SUNWATER.	CEO to receive		
	Assess Threat	See Operations Manual –     Dam Failure for decision flowchart.		
	<ul> <li>If Evacuation required immediately implement Emergency Alert.</li> <li>Task QPS and Council staff to physically warn those at greatest risk if safe to do so.</li> </ul>	As detailed in Evacuation Operations Manual.		
	Activate LDCC and LDMG	To STAND UP     Advise DDC		
	Establish communications between evacuees in vicinity of school and LDCC     Establish a process to account for people particularly those in lower areas of Cherbourg.	Send a Council officer there with a phone/radio to help coordinate support.		
	<ul> <li>Provide public information on the threat to the community evacuated to the vicinity of the school.</li> </ul>	Council		
	Provide community support to the people evacuated to the vicinity of the school.	LDMG/Council		
	Monitor situation and respond as appropriate.	LDMG/Council		

# INFORMATION AND WARNINGS CHECK LISTS

# **INFORMATION & WARNINGS CHECK LIST**

OPERATIONAL CHECKLIST				
Action	Commenced (Time)	Responsible Organisation	Contact Numbers	Completed √
Develop an information dissemination plan for the event		LDC Communication Officer	Mob	
The key public spokesperson is to be the Mayor		Communication Officer	Mob	
Use (in conjunction with relevant member agencies of the Local Group) pre-formatted information fact sheets regarding various impacts of the event and recommended community action		LDC Communication Officer	Mob	
Use the pre-printed media releases and web pages		Communication Officer	Mob	
Manage relationships With media organisations during the event		Communication Officer	Mob	
Determine media release and briefing timetables during disaster events		LDC	Mob	
Check draft media release for suitability and amend where necessary		LDC Communication Officer	Mob	
Prepare and arrange Emergency Alerts messaging		LDC Communication Officer	Mob	
Monitor news coverage for accuracy, currency, completeness and report discrepancies to the LDC		Communication Officer	Mob	
Maintain a record of all media releases, contacts and activities for the Event Log		Communication Officer	Mob	

## **ACTIONS DURING ALERT PHASE**

	Alert Phase Action	Completed √
	r support and partnership of local radio station in issuing to and during an event	
	pport and promote community awareness and education mergency agencies eg: bushfire awareness by QFES	
Conta	act the Target Audiences for Alert Phase	Contacted √
Community	Residents/businesses/services (eg: respite) that potentially will be affected by the event	
	General community and geographically-isolated residents	
Partners	State Government	
	Emergency management organisations (QPS, QFES etc.)	
	Other relevant agencies, such as BOM	
Internal	Customer contact staff	
	Mayor, CEO and Councillors	
	All other Council staff	
	LDMG members	
Media	Radio Station Us Mob	
	Social media	
	TV	
	Press	
	Community newspapers	

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# **ACTIONS DURING LEAN FORWARD PHASE**

Lean F	orward Phase Actions to be completed	Completed √				
Activate the Cou						
actions they can	lert warning of the potential threat, advising residents of take to mitigate possible impacts, and referring them to e and Facebook Page					
transmitted/rela	Ensure the media alert and all subsequent warnings/messages are transmitted/relayed immediately to LDMG members, Mayor, CEO, Councillors, and all CASC staff, including field staff					
	sages/ briefing for Council spokespeople					
Follow up Medi ensure broadcas	a Releases with telephone calls to the radio station to tof warnings					
	ning of potential event via social media and Website					
relevant agencie	contact with media and communication personnel of es (such as BOM, QPS, QFES etc.) to enable constant aligning of information being delivered to/via all channels					
Contact th	e Target Audiences for Lean Forward Phase	Contacted √				
Community	Residents/businesses/services (eg: respite) that potentially will be affected by the event					
	General community and geographically-isolated residents					
	Schools, day care centres and kindergartens					
	Community organisations					
Partners	State Government					
	Emergency management organisations (QPS, QFES etc.)					
	Other relevant agencies, such as BOM					
	Owners of critical infrastructure					
Internal	Customer contact staff					
	Mayor, CEO and Councillors					
	All other Council staff					
	LDMG members					
Media	Radio Station Us Mob					
	Social media					
	TV					
	Press					
	Community newspapers					

# **ACTIONS DURING STAND UP PHASE**

Sta	Completed √	
The media and of information, put LDMG.		
All communicati	on channels are effectively utilised.	
Messaging is cle	ar, consistent and accurate.	
	ecognised as the single point of truth in an emergency/ n by the media and the community.	
The community	feel confident in the LDMG's advice and response.	
Media outlets ha	ave confidence in the information provided by the LDMG.	
The LDC provid Officer	es an update on key information to the Communications	
The LDMG Chair	provides a briefing to media as required	
Contact	the Target Audiences for Stand Up Phase	Contacted √
Community	General community	
	Rural residents	
	Geographically-isolated residents	
	Visitors	
Partners	State Government	
	Emergency management organisations (QPS, QFES, QAS etc.)	
	Community Coordinating Committees	
	Other relevant agencies, such as BOM	
	Other relevant Local Government Authorities	
Internal	LDMG	
	Mayor, CEO and Councillors	
	Council call centre staff	
	All Council staff	
Media	Radio Station Us Mob	
	Social media	
	TV	
	Press	
	Community newspapers	

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# **ACTIONS DURING STAND DOWN PHASE**

As response is stood down, communications move from response to recovery. For further information on communication strategies during the Recovery phase, refer to the Recovery Operations Manual.

Star	Completed √	
Use all existing of effort to the public		
to-house drops, communicate cri	se of frontline staff and non-traditional channels (eg: house- posting of critical information on noticeboards) to tical messages to affected residents who don't have access on, social media or internet.	
Regular recovery	newsletters for residents of the affected area/s.	
up.	ing to health and safety issues for people involved in clean-	
Media releases p	roviding regular updates on recovery effort.	
Photo opportunit	ties relating to significant milestones in recovery.	
efforts; Council	on damage bill and cost of recovery; long-term recovery recovery and rebuilding initiatives; long-term recovery ty areas for Council; economic recovery etc.	
Contact	the Target Audiences for Stand Up Phase	Contacted √
Community	Residents/ businesses in affected areas	
	General community	
	Rural residents	
	Geographically-isolated residents	
Partners	State Government	
	Other Local Government Authorities	
	NGOs (Red Cross, Salvation Army, church groups, community groups etc.)	
Internal	LDMG	
	Mayor and CEO	
	All Council staff, particularly customer contact staff	
	Councillors	
Media	Radio	
	Social media	
	TV	
	Community newspapers	

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# DAMAGE ASSESSMENT CHECK LISTS

# **DAMAGE ASSESSMENT CHECK LISTS**

### **Preparation for Damage Assessments - Check List**

TASK	COMMENCED	RESPONSIBILITY	COMPLETED	CHECKED
Determine the area affected by the impact of the event	Time Commenced:	Responsible Organisation LDMG Responsible Officer LDC	Time Completed:	
Identify agencies to be included in a damage assessment team	Time Commenced:	Responsible Organisation LDMG Responsible Officer LDC	Time Completed:	
Develop a damage assessment reporting format and information management system	Time Commenced:	Responsible Organisation LDMG Responsible Officer LDC	Time Completed:	
Identify and provide transport, communications and information recording equipment for damage assessment teams	Time Commenced:	Responsible Organisation Council Responsible Officer LDC	Time Completed:	
Develop a locality system for the deployment of damage assessment teams, to ensure maximum coverage without duplication of effort	Time Commenced:	Responsible Organisation  LDMG  Responsible Officer  LDC	Time Completed:	

# **DEPLOYMENT FOR DAMAGE ASSESSMENTS CHECK LIST**

TASK	COMMENCED	RESPONSIBILITY	COMPLETED	CHECKED
Determine the number of fatalities	Time Commenced:	Responsible Organisation QAS/QPS Responsible Officer LDC	Time Completed:	
Determine the number of seriously injured casualties	Time Commenced:	Responsible Organisation QAS/QPS Responsible Officer LDMG	Time Completed:	
Determine the number of persons evacuated	Time Commenced:	Responsible Organisation LDMG Responsible Officer LDC	Time Completed:	
Determine the number of persons requiring evacuation	Time Commenced:	Responsible Organisation LDMG Responsible Officer LDC	Time Completed:	
Determine if medical facilities are still operational, and the number of usable beds	Time Commenced:	Responsible Organisation Queensland Health Responsible Officer	Time Completed:	
Determine the number of food outlets still able to function	Time Commenced:	Responsible Organisation LDMG Responsible Officer Environmental Health Officer	Time Completed:	
Determine the status of water treatment and supply	Time Commenced:	Responsible Organisation Council Responsible Officer Works Supervisor	Time Completed:	
Determine the status of sewage systems	Time Commenced:	Responsible Organisation Council Responsible Officer Works Supervisor	Time Completed:	
Determine the number of houses damaged or destroyed	Time Commenced:	Responsible Organisation LDMG & QFES Responsible Officer LDC	Time Completed:	
Determine the number of public buildings damaged or destroyed	Time Commenced:	Responsible Organisation LDMG &QFES Responsible Officer LDC	Time Completed:	
Determine the number of commercial premises damaged or destroyed	Time Commenced:	Responsible Officer LDMG & QFES Responsible Officer LDC	Time Completed:	
Identify any damaged or destroyed buildings which were listed as evacuation centres	Time Commenced:	Responsible Organisation LDMG Responsible Officer LDC	Time Completed:	

## **POST DAMAGE ASSESSMENT - CHECK LIST**

TASK	COMMENCED	RESPONSIBILITY	COMPLETED	CHECKED
Determine the effects of the power distribution system	Time Commenced:	Responsible Organisation Ergon Energy Responsible Officer	Time Completed:	
Determine the effects on the communications networks	Time Commenced:	Responsible Organisation Telstra/Optus Responsible Officer	Time Completed:	
Determine the effects on the fuel distribution capacity	Time Commenced:	Responsible Organisation DDMG/DHPW Responsible Officer LDC	Time Completed:	
Determine the effects on road transport	Time Commenced:	Responsible Organisation Department Main Roads Responsible Officer	Time Completed:	
Determine the effects on the local response capacity	Time Commenced:	Responsible Organisation LDMG Responsible Officer LDC	Time Completed:	
Utilise the damage assessment information to forecast resource requirements	Time Commenced:	Responsible Organisation LDMG Responsible Officer LDC	Time Completed:	
Include details of the damage assessment and forecast resource requirements in Situation Reports to the DCC	Time Commenced:	Responsible Organisation LDMG Responsible Officer LDCC	Time Completed:	

# PUBLIC HEALTH CHECK LISTS

# **PUBLIC HEALTH OPERATIONS CHECKLIST**

ACTION	RESPONSIBILITY	CONTACT	STATUS
ACTION	RESPONSIBILITY	DETAILS	SIAIOS
Make contact with	Env. Health Officer	Ph:	
Oueensland Health Public	2	Mob:	
Health Unit personnel			
Prepare and release media	Env. Health Officer	Ph:	
advisories regarding the	2	Mob:	
function of public health	Communications Officer	Ph:	
Tanada a passa saasa		Mob:	
Prepare and release media	Env. Health Officer	Ph:	
advisories regarding public		Mob:	
health risks	Communications Officer	Ph:	
		Mob:	
Prepare and release media	Env. Health Officer	Ph:	
advisories regarding Water		Mob:	
Supply	Communications Officer	Ph:	
11 /		Mob:	
Prepare and release media	Env. Health Officer	Ph:	
advisories regarding Bottled		Mob:	
Water supplies	Communications Officer	Ph:	
		Mob:	
Prepare and release media	Env. Health Officer	Ph:	
advisories regarding		Mob:	
Sewerage Services	Communications Officer	Ph:	
3		Mob:	
Prepare and release media	Env. Health Officer	Ph:	
advisories regarding Safe		Mob:	
Food storage & Eating	Communications Officer	Ph:	
		Mob:	
Prepare and release media	Env. Health Officer	Ph:	
advisories regarding		Mob:	
Emergency Ablution	Communications Officer	Ph:	
Facilities		Mob:	
Prepare and release media	Env. Health Officer	Ph:	
advisories regarding Vermin		Mob:	
Control	Communications Officer	Ph:	
		Mob:	
Prepare and release media	Env. Health Officer	Ph:	
advisories regarding		Mob:	
Infectious Diseases	Communications Officer	Ph:	
		Mob:	
Prepare and release media	Env. Health Officer	Ph:	
advisories regarding Refuse		Mob:	
Collection	Communications Officer	Ph:	
		Mob:	
Provide advice on public	Env. Health Officer	Ph:	
health risks to the		Mob:	
community for the LDC	Communications Officer	Ph:	
/LDMG		Mob:	
Provide logistic support to	Env. Health Officer	Ph:	
Queensland Health outreach	Liv. Health Officer	Mob:	
teams		1700.	

ACTION	RESPONSIBILITY	CONTACT DETAILS	STATUS
Provide personal protective equipment to Environmental Health personnel and appropriate public health safety information to operational personnel.	Env. Health Officer	Ph: Mob:	
Undertake surveillance and reporting on public health risks and potential public health risks in the community	Env. Health Officer  Communications Officer	Ph: Mob: Ph: Mob:	
Facilitate treatment of public health risks in the affected environment (e.g. vector control, disinfection), including Council facilities.	Env. Health Officer	Ph: Mob:	
Ensure that emergency temporary accommodation post impact has no public health risks.	Env. Health Officer	Ph: Mob: Ph: Mob:	

# PANDEMIC MANAGEMENT CHECK LISTS

# **NATIONAL & LOCAL CHECK LIST**

#### National and Local Response Arrangements for Pandemic Influenza

National Response Stages	Characteristics of the disease that inform key activities	Local Response Stages - Cherbourg Local Disaster Management Group
Prevention	No novel strain detected (or emerging strain under initial investigation)	Prevention
Preparedness	No novel strain detected (or emerging strain under initial investigation	Preparedness     Community education     Business Continuity Planning
Standby	Sustained community person-to-person transmission overseas	Alert Lean Forward  Communication established with Qld Hospital and Health Services  LDMG placed on Alert Stakeholders engaged
Initial Action  Targeted Action	Cases detected in Australia Initial:  • When information about the disease is scarce  Targeted:  • When enough is known	Stand Up  LDMG Stood Up  Maintain liaison with Qld Hospital and Health Services & other key stakeholders
Stand Down	about the disease to tailor measures to specific needs Virus no longer presents a major public health threat	Stand Down
Recovery	Virus no longer presents a major public health threat	Recovery

# **INTERNAL ACTIONS CHECK LIST**

The internal actions to be taken by Council during the various stages of the pandemic

Council Area	Tasks
Council	Support Queensland Government agencies in Containment operations  During the Containment phase review plans for:  Adopting a graduated response keyed to the pandemic phases  Maintaining essential services at each stage of the pandemic  Maintaining core functions of Council  Promulgate and manage the HR policy response for Council staff  Manage communication strategies for own staff  Manage public awareness and public communication messages on areas of Council responsibility (synchronised with Federal & State policies)  Maintain liaison with key State agencies and other key stakeholders  Ensure Council's response and recovery actions are coordinated and synchronised with those of other key stakeholders
Council Sections/Groups	<ul> <li>Individual Council Departments/Sections/Groups are to:</li> <li>Identify the minimum operational and staffing levels for their critical business processes</li> <li>Review their business continuity plan for designated essential service(s)</li> <li>Maintain essential service(s) throughout the pandemic</li> <li>Advise Council if the minimum numbers or operational levels cannot be sustained</li> <li>Maintain a record of infection and recovery rates for their staff</li> </ul>
Communications	<ul> <li>Prepare a communication strategy for keeping Council staff informed</li> <li>Prepare the communication strategy for the general public</li> <li>Maintain liaison with State Government counterparts</li> <li>Implement communication and public awareness strategies</li> </ul>
Governance	<ul> <li>Prepare HR policies and strategies for Council staff</li> <li>Assist with implementing the HR policies and strategies</li> <li>Seek a Council decision on workplace policy options when the Pandemic Stage of Alert overseas has progressed to human-to-human transmission (OS4).</li> </ul>
Local Disaster Coordinator	<ul> <li>Place Local Disaster Management Group on Alert/Lean Forward/Stand Up</li> <li>Place the Local Disaster Coordination Centre on Alert/Stand Up</li> <li>Maintain liaison with Gympie District Disaster Coordinator</li> <li>Ensure continuity of staff for the Local Disaster Coordination Centre</li> <li>Provide briefings to the Cherbourg Local Disaster Management Group</li> <li>Manage liaison with key stakeholders.</li> </ul>

### **RESPONSE STAGE CHECK LIST**

**Australian Stage: Standby** 

Overseas clusters of human infection with a new virus with pandemic potential. Virus is becoming increasingly better adapted to humans, but may not yet be fully adapted (substantial pandemic risk). The aim of this phase is to delay the virus arriving in Australia.

Action Required	Responsibility	Completed
Establish Pandemic Working Group(s)	Mayor/Chief Executive Officer/Executive Leadership Team	
Make a decision on HR policy options	Chief Executive Officer	
Commence community and staff messaging, in conjunction with Federal and Queensland Governments	Communications Officer	
Establish regular liaison with health authorities and ascertain support services required of Council	Local Disaster Coordinator	
Establish arrangements for LDMG meetings to be held using telelink/video link to avoid contact	Local Disaster Coordinator	
Establish continuity of supply arrangements for critical goods and services, including PPE	Procurement Officers and impacted business areas	
Confirm disaster management arrangements and ascertain support services required of Council	Local Disaster Coordinator	
Update and test business continuity plans if available	Managers	
Finalise and approve altered working arrangements, including HR and IR implications	Chief Executive Officer and Managers	
Prepare for altered accommodation arrangements – cleaning, security, maintenance	Managers	
Increase work from home capacity	Chief Executive Officer	

Action Required	Responsibility	Completed
Prioritise Council functions and services	Executive Leadership Team /Council Meeting	
Prepare for curtailment of non-critical functions and services	Executive Leadership Team	
Develop staff illness tracking system	Chief Executive Officer	
Lobby Queensland and Federal Governments for access to National Medical Stockpile for critical workers	Mayor and Chief Executive Officer	
Update messaging to staff and community	Communications Officer	
Defer / cancel all travel to affected areas in Australia	Mayor/Chief Executive Officer/Managers	
Implement altered working arrangements if virus is present in SEQ	Mayor/Chief Executive Officer/Managers	
Implement altered accommodation arrangements	Mayor/Chief Executive Officer/Mangers	
Implement increased hygiene practices	Chief Executive Officer/Environmental Health Officer	
Prepare rosters for all essential roles	Chief Executive Officer & Mangers	

## **AUSTRALIAN STAGE: INITIAL ACTIONS**

Virus with pandemic potential has arrived in Australia causing a small number of cases. The aim of this phase is to limit the spread of the virus in Australia.

Action Required	Responsibility	Completed
Update messaging to staff and community	Communications Officer	
Identify additional infrastructure and resource requirements for the purpose of clinical management	Local Disaster Management Group	
Cease non-essential services that have direct community contact.	Council	
Implement rosters for all critical roles	Chief Executive Officer & Managers	
Defer all staff domestic travel	Mayor/ Chief Executive Officer	
Issue PPE to essential staff	Mangers of impacted business areas	
Seek advice from Qld. Health on provision of antivirals or other preventive agents for essential staff	Mayor/Chief Executive Officer/Environmental Health Officer	
Implement staff illness tracking system	Chief Executive Officer	
Update messaging to staff and community	Communications Officer	
Liaise with lead agency to support implementing policies for schools, child care and mass gatherings as appropriate to the infectious agent	Local Disaster Management Group	
Liaise with Qld. Health to support the implementation of community clinics such as flu clinics and vaccination centres	Local Disaster Management Group	
Review plans and consider activating, assess resource preparedness and maintain situation awareness	Chair Local Disaster Management Group /Local Disaster Coordinator	
Activate business continuity plans	Managers of impacted business areas	
Cease all non-essential services. Non-essential staff to take leave or work from home	Council/Chief Executive Officer	

### **AUSTRALIAN STAGE: TARGETED ACTIONS**

A new disease of moderate severity is spreading in Australia (symptoms could be mild in most and severe in some). The aim of this phase is to identify the people in whom disease may be severe and provide medical care and interventions to reduce suffering.

Action Required	Responsibility	Completed
Continue relevant governance arrangements	Local Disaster Management Group	
Review home isolation policy for Council staff. Home isolation of staff will be voluntary for those with mild disease with supportive treatment only (over the counter medication).	All staff as directed by Chief Executive Officer	
Distribute antivirals and personal protective equipment to staff as appropriate	All staff as directed by Chief Executive Officer	
Monitor absenteeism in essential services and implement contingency staffing arrangements as necessary.	All staff as directed by Chief Executive Officer	
Ongoing review of business continuity strategies, including work from home arrangements.	Chief Executive Officer	
Support home isolation/quarantine as requested by Queensland Health	Local Disaster Management Group	

# **AUSTRALIAN STAGE: STAND DOWN AND RECOVERY**

Pandemic is controlled in Australia but further waves may occur. The aim of this phase is to return to normal while remaining vigilant.

Action Required	Responsibility	Completed
Continue relevant governance arrangements	Local Disaster Management Group	
Recommence non-essential services	All Teams as directed by Chief Executive Officer	
Support reopening of schools, child care centres and other services and removal of restrictions as advised by the lead agency	Local Disaster Management Group with consultation with District Disaster Management Group and Queensland Disaster Management Committee	
Communicate with Qld. Health for the continuation of pandemic influenza vaccination program to targeted population.	Local Disaster Management Group	
Review and maintain other measures to limit the impact of the virus to the extent possible while vaccination program takes place.	Local Disaster Management Group	
Continue Crisis Communication	Communications Officer	
Non- essential staff with immunity to return to work	All staff as directed by Chief Executive Officer	
Review and Update Business continuity plans	Chief Executive Officer and Managers	

# EVACUATION AND EVACUATION CENTRE MANAGEMENT CHECK LISTS

# **EVACUATION CHECK LIST**

Action	Responsible Agency / Officer	Specific Information	Status
Decision to Evacuate			
Activate Evacuation and Evacuation Centre Management Operations Manual			Assigned Completed
Consider the specific circumstances of the event and review the Evacuation Strategy in light of:			Assigned Completed
advice from relevant authorities on severity, arrival and impact area			
the nature of the "at risk" population			
the suitability of safer locations			
• the requirements of special needs persons and associated actions;			
specific transport issues			
the availability of appropriate resources to effectively manage all aspects of the evacuation			
Consider all aspects with particular emphasis on the time required to complete the evacuation and the lead time available. Conduct a local risk assessment. Is evacuation the most suitable option?			Assigned Completed
Decide on the type of evacuation being contemplated			Assigned Completed
Define the timeframe for conduct of evacuation if pre-impact			Assigned Completed
Determine the amount of external assistance that may be required to effect evacuation			Assigned Completed
Advise DDC that evacuation decision has been made and make a request for assistance, if required			Assigned Completed
Recommend to DDC if directed evacuation is required			Assigned Completed
			completed

Action	Responsible Agency / Officer	Specific Information	Status
Resources			
Ensure adequate copies of evacuation flood zone maps for operational teams			Assigned Completed
Check current and predicted status of evacuation routes			Assigned Completed
Populate Evacuation Order templates with relevant information including affected zones. Hold pending approval for release.			Assigned Completed
Confirm and ready warning mechanisms			Assigned Completed
Where transportation will be required, review transport availability			Assigned Completed
Confirm evacuation centres, arrange opening, manning of centres and test of communication system back to LDCC			Assigned Completed
Where warning mechanisms will include door knocking, mobile public address systems, ensure coverage of community			Assigned Completed
Warnings			
Upon <i>authorisation</i> , issue voluntary evacuation advice to exposed population			Assigned Completed
Provide notice to "at risk" persons to evacuate			Assigned Completed
Receive <i>authorisation</i> for directed evacuation from DDC, if required			Assigned Completed
Issue directed evacuation order to the "at risk" persons			Assigned Completed
Provide evacuation teams with written order to be provided to members of public			Assigned Completed

Action	Responsible Agency / Officer	Specific Information	Status
Withdrawal			
Activate door to door evacuation teams			Assigned Completed
Ensure evacuation messages continue to be conveyed to public.			Assigned Completed
Consider the needs of the identified vulnerable population			Assigned Completed
Provide regular situation reports on evacuation to DDMG			Assigned Completed
Ensure regular reporting from field teams of completed tasks			Assigned Completed
Implementation of security strategy for evacuated areas			Assigned Completed
Shelter			
Identify locations suitable for use as Evacuation Centres			Assigned Completed
Ensure evacuation centre management is in accordance with Evacuation Centre Management Operations Manual			Assigned Completed
Request and maintain a record of evacuees at evacuation centres. Use programs such as NRIS			Assigned Completed
Return			
Determine areas that are safe for return with consideration of the following issues:  • results of damage assessment  • health and safety issues  • functioning of utilities; power, water, sewerage and communications  • status of re-opening of roads			Assigned Completed
Review and modify the Return Strategy, addressing:			Assigned

Action	Responsible Agency / Officer	Specific Information	Status
specific areas deemed safe for return			☐ Completed
security of damaged, unsafe structures or infrastructure			
detailed return advice to evacuees			
transportation requirements			
Advise DDMG of Return Strategy being implemented			Assigned
pieeited			Completed
Issue information on return strategy for evacuees. Distribute return advice to			Assigned
Evacuation Centres. Tailor advice to vulnerable populations			Completed
Release appropriate information to returning evacuees on reactivation of utilities, damage repairs, clean up and debris removal, process for human/social recovery support services			Assigned Completed
Maintain security controls for those areas that cannot be safely reoccupied			Assigned Completed
Ensure the coordination of temporary housing for evacuees unable to return to their residences			Assigned Completed
Close evacuation centres			Assigned Completed
Complete final situation report on evacuation and stand down Evacuation Committee, if this committee has been established			Assigned Completed

## DAM FAILURE CHECK LISTS

## **DAM FAILURE CHECK LIST**

Action	Responsible Officer	Completed √
Take note of time and details of advice received by the CEO from Sunwater regarding dam emergency	Local Disaster Coordinator	
Ensure that Sunwater has current list of all downstream residents in Cherbourg LGA	Local Disaster Coordinator	
Issue information bulletins as received from Sunwater to the Community	Local Disaster Coordinator	
Confirm with QPS that advices from Sunwater are being received by them	Local Disaster Coordinator	
Issue formal "Alert" notifications, if time permits, to the Community	Local Disaster Coordinator Communications Officer	
For rapid onset dam failure, issue urgent orders to evacuate to higher ground on all available media platforms	Local Disaster Coordinator Communications Officer	
Issue Information and Warnings (Templates in Manual) to the local radio station for immediate broadcast	Communications Officer	
Request SDCC to issue Emergency Alert to all residents in Cherbourg using pre-programed polygon and Emergency Alert messages	Local Disaster Coordinator	
Place information regarding dam emergency on Council website, Facebook and other social media	Local Disaster Coordinator	
Commence procedures for door knocking to issue urgent evacuation orders to higher ground	Local Disaster Coordinator SES Controller QPS OIC	
Provide assistance to any reasonable requests to assist persons to evacuate.	Local Disaster Coordinator	
Open evacuation centres and advise community of location using all media platforms	Local Disaster Coordinator	
Execute business continuity plan actions for the preservation of Council equipment, stock and materials in low lying areas.	Council Works Supervisor	
Use existing Council Flood Procedures to move any items identified as needing to be saved from flooding.	Council Works Supervisor	

Discuss with QPS the projected road closures and isolation of Cherbourg.	Local Disaster Coordinator	
Keep community informed on the progress of the evacuation and where to go	Local Disaster Coordinator	
Continually monitor the situation and obtain crucial feedback from Sunwater	Local Disaster Coordinator	
Ask SES and QPS to check houses to ensure all persons in flood threat zones have been evacuated	Local Disaster Coordinator	
Assist QPS with road closures	Council Works Supervisor	

# RECOVERY OPERATIONS CHECK LISTS

## **RECOVERY ACTIVATION PHASES CHECK LIST**

Activation Phase	Actions	Completed
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Alert Phase level of activation	Appointment of Local Recovery Coordinator (LRC).	
activation	DDC and QFES Emergency Management Coordinator (EMC) informed of appointment and of activation level.	
Lean Forward Phase of activation	DDC and EMC informed of activation level.	
or activation	Monitoring of response arrangements	
	Commence initial impact assessment and potential resourcing requirements	
	Relief and recovery planning commences through needs analysis and recovery operational planning.	
	Community engagement and communication strategy developed.	
Stand Up Phase of activation	Transition arrangements from 'response and recovery' to 'recovery' undertaken including hand over from LDC to Local Recovery Coordinator.	
	Deployments for immediate relief may be commenced by recovery functional agencies.	
	DDC and EMC informed of the activation level and transitional arrangements.	
	Local Recovery Groups activated to operate from Cherbourg Council offices.	
	Recovery Framework for Cherbourg confirmed and committees/working groups formed as required.	
	Deployments from functional agencies continue to provide immediate relief response.	
	Action Plans developed addressing the four functions of recovery.	
	Community engagement and communication strategy implemented.	
Stand Down Phase	DDC and EMC informed of activation level.	
of activation	Consolidate financial and asset damage records.	
	Reporting requirements finalised.	
	Participate in recovery review and assessment/debriefs.	
	Long term recovery arrangements transferred to functional lead agencies.	
	Return to Core Business	

### **RECOVERY CHECK LIST**

Actions	Responsible Dept./Officer	Date Commenced	Date Completed	<b>v</b>
Use the impact assessment of the event to inform identification of issues and breaking them into the four major groups (human-social, economic, infrastructure and environment).				
Identify key short, medium and long term priorities.				
Obtain community views, vision and input.				
Set up informed vision, objectives, goals and projected outcomes.				
Identify and prioritise projects and develop action plans.				
Develop project costs and funding priorities and timeframes.				
Develop funding sources and strategies.				
Advertise and disseminate public information about the Recovery Action Plan.				
Distribute Executive Summary of the Recovery Action Plan and other relevant material.				
Keep community informed on the progress of the Recovery Action Plan				
Develop exit strategy and transition to line agency business as usual.				
Develop debriefing and evaluating strategies.				

## **HUMAN/SOCIAL RECOVERY GROUP CHECK LIST**

Role: This Group is to coordinate planning and implementation of recovery in the areas of well-being, physical and psychological health, and social aspects.

Lead Agency is Department of Communities, Disability Services and Seniors at District and State Levels.

Actions	Responsible Dept./Officer	Date Commenced	Date Completed	<b>√</b>
Assess the impact of the event on human and social aspects.				
Manage financial and welfare support.				
Coordinate information provision and personal support.				
Coordinate psychological and counselling services.				
Coordinate ongoing medical and health services.				
Coordinate public health advice warnings and directions to the community.				
Coordinate temporary accommodation.				
Coordinate short term accommodation and repairs to dwellings.				
Provide specialist and outreach services.				
Coordinate case management, community development, support and referral to assist affected people, families and groups.				
Coordinate One Stop Shops / Recovery Hubs.				
Coordinate re-opening of key community facilities and education facilities.				
Work with community leaders to enable learning from their experiences in order to better prepare for the future adverse events.				

#### **ECONOMIC RECOVERY GROUP CHECK LIST**

Role: This group is to coordinate planning and implementation of economic and financial recovery.

Lead Agency is Department of State Development, Manufacturing, Infrastructure & Planning

Actions	Responsible Dept./Officer	Date Commenced	Date Completed	<b>~</b>
Assess impact on key economic assets				
Assess employment issues and capacity of local business to operate.				
Develop industry and business recovery plan and implementation strategies in conjunction with relevant State Government agencies, regional economic development organisations and industry bodies.				
Facilitate financial assistance, access to funds and loans and employer subsidies.				
Monitor the impacts on the economic viability and develop strategies to minimise the effects on individuals and businesses.				
Facilitate linkages with employment agencies to source labour, to re-establish supply chains and joint marketing activities.				
Develop a strategy to maximize use of local resources during reconstruction activities.				
Assist with contract arrangements where required.				
Ensure involvement of local business and industry representatives in decision making.				

#### INFRASTRUCTURE RECOVERY GROUP CHECK LIST

Role: This group is to coordinate planning and implementation of housing, commercial and industrial buildings and structures, physical infrastructure (power, water, telecommunications) roads and transport infrastructure (including rain, sea, air transport) recovery.

Shared Lead Agency is Department of Housing and Public Works Shared Lead Agency is Department of Transport and Main Roads

Actions	Responsible Dept./Officer	Date Commenced	Date Completed	<b>v</b>
Assess damage to housing stock, commercial and industrial buildings and structures, rural structures, and infrastructure facilities.				
Assess damage to all roads, including state controlled roads, council controlled roads and access roads				
Coordinate building safety inspection services and secure damaged buildings and structures.				
Coordinate demolition of unsafe buildings and structures.			Č	
Coordinate repair and rebuilding matters of housing stock.				
Develop options for temporary commercial and industrial accommodation.				
Ensure coordination of housing related strategies with relevant organisations.				
Coordinate disposal of hazardous material, debris etc.				
Coordinate recovery of infrastructure, which is normally undertaken by infrastructure owners and operators (e.g. Telstra, Ergon).				
Coordinate restoration of sporting facilities and public playgrounds.				
Ensure relevant owners/operators are involved in the decision making process.				
Ensure community consultation and involvement in the decision making process.				
Ensure risk reduction is considered in planning of rebuilding and reconstruction.				

## **ENVIRONMENT RECOVERY GROUP CHECK LIST**

Role: This sub-group is to coordinate recovery of the natural environment.

Lead Agency is Department of Environment and Science

Actions	Responsible Dept./Officer	Date Commenced	Date Completed	V
Coordinate assessment of damage to natural environment (e.g. water quality, ecological impact, pollution).				
Provide advice on potential environmental issues (e.g. water quality).				
Coordinate rehabilitation of natural environment including parks, waterways and wildlife.				
Coordinate preservation of community assets (e.g. reserves and parks).				
Consider mitigation strategies to reduce future impacts on natural environment where appropriate.				
Monitor issues of pollution.				
Coordinate waste management and disposals.				
Ensure there is effective consultation and communication with the community and relevant organisations.				
Ensure environmental bodies and interest groups are involved in the decision making process.				
Monitor and assess the environmental consequences of clean-up operations.				
Monitor and assess animal welfare issues.				