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POSITION DESCRIPTION

POSITION TITLE: Human Resources (HR) Trainee Administration Officer

CLASSIFICATION: Full-time

REPORTS TO: Human Resources Advisor

PLACE OF EMPLOYMENT: Council Administration Building, Barambah Avenue,

Cherbourg

HOURS OF DUTY: 36.25 hours per week (minimum requirement)

POSITION OBJECTIVE

Assist in the provision of HR administrative support to the Corporate Services department.

Assist with the administration and process related to recruitment, training and development.

Assist with the coordination of HR administration tasks.

KEY RESPONSIBILITIES

The key responsibilities may be modified from time to time to ensure the expected outcomes are coordinated with Council's operational and corporate plans. Without limiting the above, the key responsibilities shall include:

- Undertake HR administration duties such as screening calls, incl and not limited to payroll, training, and recruitment enquiries,
- HR administration processing and documentation using HR/Payroll/WHS software platforms,
- Assist in the archiving and culling of documentation and other HR administration projects
- Assist in administration of onboarding and offboarding team members;
- Administration of employee registers e.g., training and development
- Keep up to date all study required to achieve a Certificate III/IV in HR/Business.
- Other duties as required by Human Services Advisor.

EXTENT OF AUTHORITY

Accountable to the Human Services Advisor for performance of the position.

ORGANISATIONAL RELATIONSHIPS

Internal Liaisons: All Council employees by communicating respectfully and sharing ideas

External Liaisons: All external stakeholders, current and future as well as the local and wider community

CORE COMPETENCIES

Teamwork

- Participate in team-based activities and suggest improvements to team activities.
- Respect, encourage, and support other team members.
- Perform successfully in a range of team roles.
- Contribute willingly to team activities.

Customer Service

- Treat both internal and external customers with courtesy and respect.
- Work according to agreed customer service standards within your team.

Communication

- Write in a clear and concise style, which is grammatically correct
- Clearly express opinions, ideas, and information to colleagues
- Provide complex information in plain language

Quality

- Work according to agreed quality standards within your team.
- Contribute towards setting quality standards within your team.
- Monitor your work and identify opportunities for improving quality.

Environment

Monitor your work for opportunities to reduce adverse impacts on the environment.

Workplace Health and Safety

- Work safely and in accordance with the relevant work method statements and procedures
- Encourage your colleagues to work safely
- Identify hazards and assess risks in the workplace
- Build a positive proactive culture towards a safe workplace

Efficiency

Undertake tasks in an efficient and timely manner.

Compliance

- All staff are responsible for making and keeping records in accordance with legislation, information standards and other relevant guidelines and procedures
- Failure to maintain any licence or certificates, which are a condition of your employment, may result in demotion or termination as Council is unable to guarantee your transfer to a position not requiring the said licence/certificate.

- ➤ All employees are expected to participate in Council's Induction Program and future training opportunities to maintain a current knowledge base and provide excellent service levels for internal and external customers.
- All employees are to work in accordance with the standards contained within Council's Code of Conduct.

GENERAL

Whilst employment is in the position described in this document it is understood that employment is with Cherbourg Aboriginal Shire Council. In the event of organisational change or restructure, Council may require employees to undertake other roles for which they are qualified and capable of performing.

- ➤ The CASC will review employees' job descriptions from time to time and update them to ensure that they relate to the job as then being performed.
- ➤ Employees may be required to undertake a variety of duties not related to their substantive role in times of disaster.
- ➤ All staff are responsible for making and keeping records in accordance with legislation, information standards and other relevant guidelines and procedures
- ➤ All employees are expected to participate in Council's Induction Program and future training opportunities to maintain a current knowledge base and provide excellent service levels for internal and external customers.
- All employees are expected to wear uniforms supplied for all rostered shifts or present a favourable and professional image in line with Cherbourg's professional image.
- ➤ All employees are to work in accordance with the standards contained within Council's Code of Conduct.

SELECTION CRITERIA

- ➤ Ability to achieve a Certificate III/IV in HR/Business qualification.
- Must have numeracy, literacy and communication skills.
- Computer experience preferred.
- Strict adherence to confidentiality
- Must be punctual and reliable
- Willing to work as a team
- Willing to undertake training

ACKNOWLEDGEMENT

This revised position description is a version that aims to clearly describe the position requirements and expectations. All employees are expected to participate in reviews of their position description, contribute to reasonable changes and comply with all organisational and Council requirements. Failure to maintain licences and certificates may result in changes to employment conditions.

Employee Name & Signature	Date

Supervisor Name & Signature	Date